

Check In Instructions for Komohana

Aloha! Thanks for renting my home for your Kona Coast vacation! As you prepare and pack for your trip to Kona, you will be pleasantly surprised that we have included many items for your use which you would not have access to at a hotel or resort. Also, there is a [Costco](#) 3 miles from the airport and a Wal-Mart and Safeway 2 miles from the home. We have a full laundry area w/Duet front load washers and 2 dryers available. Beach equipment, including 3 coolers are here for your use. In essence what I am saying is “**SAVE YOUR BACK AND DON’T OVERPACK!**” If you are looking for specific information on items, please email me at brucemilliken@yahoo.com and I’ll help you out.

Local Property Management:

I have local property management to help check you in and solve any problems you may have during your stay. Jim and Debbie Hickman will be there for your needs and you can contact them:

- **Debbie Hickman**
 - cell phone 808-987-9743
 - email debbiehickman@hawaii.rr.com
 - home 808-334-9882
- **Jim Hickman**
 - cell phone 808-987-9968
 - email jimhickman@hawaii.rr.com
 - home 808-334-9882

Be sure to email or call with your arrival information so they can coordinate meeting you at Komohana to give you a tour upon your arrival

Property Address:

- [76-6331 Kaheiau Street, Kailua-Kona 96740](#)

Map from Airport

- [Click here for a map from Google](#)

Directions from Kona Airport ([KOA](#))

Here is a link for a Google Map [76-6331 Kaheiau St](#)

It is very easy to get to Komohana from the airport, leave the airport, merge onto the Queen K Hwy for 10 miles, turn right at Lako when you see the Chevron station and go down 2 streets to Kaheiau, turn right, 1st house on the corner. Here is the same description in more detail

- **Leave KOA from Keahole Airport Rd - go 0.6 mi to Queen Kaahumanu Hwy**
- **Right at Queen Kaahumanu Hwy - go 10 miles to Lako St. There is a Ford dealer and the Chevron station on the left (mauka) side.**
- **Turn right at Lako St - go 0.2 mi to the 2nd street on right. Most cars turn on the 1st street, Kapuna, but go 1 more street further down**
- **Turn right at Kaheiau St, we are the corner house on the right (mauka) side. There is a vacant lot across the street from us.**
- **Arrive at 76-6331 Kaheiau St
Kailua Kona, HI 96740**

How to get in

Easy to do! Park under the carport, head up the back stairs and just before the stairs there is a Masterlock Wall Safe with the keys. There are motion floodlights so if you arrive after dark, you will still have plenty of light to open the wall safe.

The code is **3901** for the 1st level. There will be more keys that will be delivered to you from property management. Please return the key to the wall safe so it will be there for you during your stay to avoid lockouts!

Check in Time

Standard Check in Time is 4:00

Given that time is our standard position, let me just say that I will always try to get you in to the house when you want to get in! Our biggest challenge is when there are back-to-back reservations; the cleaning process for the whole house is a minimum of 5 hours.

I know how it feels after a long flight, change of climate, and hauling around luggage. If we have a back to back situation, guests coming and going on the same day, it gets trickier so it is important to let us know your expected arrival so we can figure an

acceptable solution. Please email us with your party's earliest expected arrival to brucemilliken@yahoo.com

Checkout Time

Standard Check Out Time is 11:00

The same situation as above, I need to coordinate your departure based upon cleaning schedules and the next guests' arrival. Please let us know your times and we will do the best to work with them.

Noise Regulation-Important:

My house is in a residential neighborhood and you must respect the neighborhood!:

Pool area: between the time of 10pm and 8 am, the pool is closed. There have been many complaints about children and adults in the pool after these hours, generating large amounts of noise. Children especially are not capable of maintaining a quiet level in the pool because they are having fun. Condos and hotels have the same regulations about the pool areas and it needs to be observed at Komohana also

Partying (Drinking) at Komohana: I expect a normal amount of socializing and drinking at my home. I do not expect loud music, parties and bar-type activity to be occurring. If this is the nature of your guests, that needs to be taken downtown to LuLus or another nightclub! This will not be tolerated by the neighbors causing them to call me and complain!

Checkout Instructions or How to Get All Your Security Deposit Back Right Away!

I want to get your full security deposit back to you as soon as possible! As long as you do not break or damage anything, here is what we need for you to do to help us out

- Kitchen
 - Please do a basic cleanup of the kitchen before leaving. Put your dishes in the dishwasher and start the wash cycle

- Bathroom
 - Please do a final load of towels the night before and dry them. Leave your towels from the day of your checkout in a basket in the laundry room
- Bedroom
 - Remove all towels from the bedroom and place in the laundry basket
 - Strip the sheets and pillowcases from the beds slept in and leave them in the laundry room
- Furniture
 - Important: Please return all furniture to the place where you found it when you first checked in. This is a time consuming project to move chairs back to the original position. We want the house to look great for each guests and having furniture out of place disturbs our feng shui.
- General
 - Sand-please try to keep the sand out of the house. The best place to rinse your feet after you come back from the beach is the outdoor shower. There is a vacuum on both levels if you need to sweep up anything on the carpets
 - Carpet stains-we understand that part of being on vacation is eating and enjoying yourself and it is possible that you may spill food and beverages on the carpet. I had new Stainmaster Platinum carpet installed in April 2006 so we are trying to keep it as new as possible. If you spill something small, try cleaning it with warm water and a rag (located in the laundry room cabinet). It will probably clean up most of the spills. For bigger spills, you should let property management know so they can deal with it as the longer stains set, the harder it will be. There would only be a charge if we need to call outside help to clean it. We have a commercial steam cleaner that can clean up many stains. All we ask is that you tell us about the stains rather than ignoring them

Bed Configuration

Here are the bed configurations

Upper Level

- Master Bedroom-California Queen
- Pool Bedroom-Queen
- Middle Bedroom-Queen
- Kid's Room-Bunk Bed, Lower is a double, upper single plus another single bed

Lower Level

- Main Area-King and Futon Sleeper
- West Bedroom-Queen
- East Front Bedroom-Day Bed with 2 singles
- East Rear Bedroom-Single Bed

Costco

If you are a member, [click here for the directions](#). It is on the way to our house from the airport in the Koloko Industrial Park. You will be pleased to know that the prices are very similar to the mainland!

If you are not a member, you should consider it for your trip, as you will make up your \$35 quickly. Gas is usually 30-50 cents less than any other place in town! The food will make up the rest of it quickly when feeding a crew of people. They have the best prices for steaks, party trays, desserts, dairy products, etc in Kona. It is also a good place to meet the locals!

Wireless Internet

We have provided 2 computers with wireless Internet service for your use. The desktop is located in the middle bedroom and there is a Toshiba laptop that can be used. If you do install software for your use during your stay, such as AOL AIM, etc. , please uninstall it before you leave. I have upgraded the router for better coverage this year throughout the property.

Wal-Mart

[Click here](#) for the location of the Wal-Mart for your general supplies. Their hours are 6:00AM to 12:00PM and have a large section of tourist items for sale

Supplies

These are included with your stay:

- Linens and towels
- Beach towels
- Bar soap
- Starter supplies of laundry, dishwasher, dishwashing

You will also find many other supplies on hand due to guest leaving them in the house. Housekeeping and I look over these items and make sure they are suitable for use. Although these items are not guaranteed to be there, it is what you will typically find:

- First Aid
- Sunscreen
- Insects repellent
- Cleaning products
- Scotch tape
- Coffee filters
- Spices
- Condiments

Please look around before you purchase something, as you are welcome to use what you find in the house!

Emergency Numbers

The best emergency numbers for the household emergencies are as follows:

- Bruce Milliken 503-913-3314
- Debbie Hickman 808-987-9743

Water Cooler on the Front Lanai

I have provided a water cooler on the front lanai for bottled water. The best place to get water refilled is a filtered water kiosk in the Wal-Mart parking lot. The taste is very good and it is \$1 for a 5-gallon refill.

Important Instructions for [Hayward Robot Pool Cleaner](#)

There are times the pool cleaner will interfere with your swimming and it is ok to remove the cleaner provided you follow some simple directions.

- If the pool pump is off, you may remove the hose from the side of the pool. A lid will close, covering the hole.
- Remove the vacuum and hose together and set them aside so they do not get stepped around the pool

- If the pool pump is on, you must turn it off at the pool pump underneath the pool by the outdoor bathroom. Turn the switch off, remove the vacuum and then turn the pool back on.

The pool service, Tropical Pool Service, usually comes on Tuesday around noon.

First Aid and Emergency Care

There is typically a good supply of over the counter First Aid solutions left my previous guests located in the kitchen in the counter above the desk. If you need more than this, consider the following 2 locations:

- Urgent Care-There is a Urgent Care facility located a half mile south on the highway, less than a few minutes in the case of an emergency
- Kona Community Hospital Emergency Room-located 6 miles south on the highway, just follow the signs and sirens to the E-Room.

Beach Equipment

We have the following available:

- Coolers
- Beach chairs
- Umbrella
- Boogie boards

They are located in the storage shed underneath the carport as well as the storage sheds by the pool. The combination for the lock is 7-16-5. Items change frequently due to the fragile nature of inexpensive beach items made in China and the corrosive nature of the Pacific Ocean. We restock items 1-2 times a year depending on the condition of the products.